What are the EU countries' goals over the next decade?

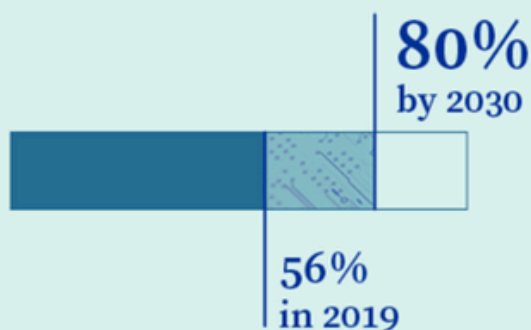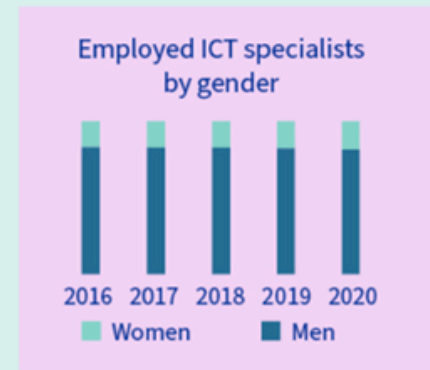| a human-centered and inclusive digital environment | more secure, accessible and sustainable digital infrastructures | increased use of digital skills in enterprises | online public services for everyone | strengthened collective resilience |

The EU's 'Digital Decade' targets by 2030

1. Skills

→ 80% of people aged 16-74 have basic digital skills

80%
by 2030

56%
in 2019

→ *10% of EU's workforce is employed as ICT* specialists, with gender convergence*

10% by 2030
(= 20 million specialists)

4.3% in 2020
(= 8.4 million specialists)

Employed ICT specialists by gender

2016 2017 2018 2019 2020

■ Women   ■ Men

* Information and Communications Technology.

2. Infrastructures

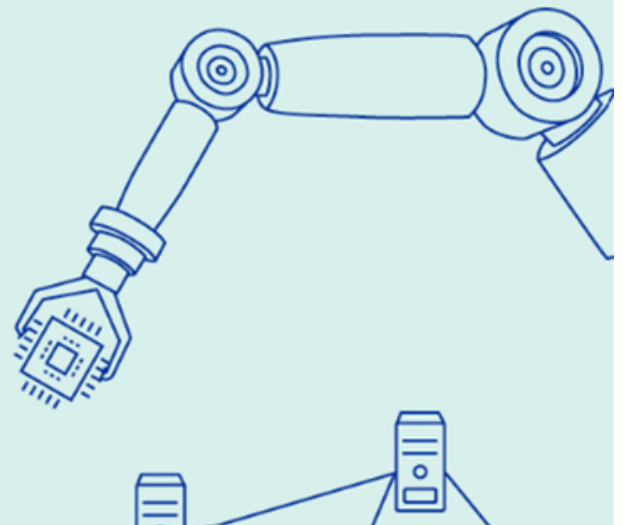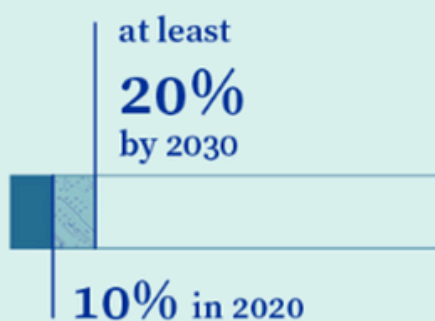→ *all EU population enjoy Gigabit and 5G connectivity everywhere, including rural and remote areas*

gibabit connectivity

59% in 2020   **100%** by 2030

5G connectivity

14% in 2020   **100%** by 2030

→ *the EU accounts for at least 20% of the world's microchip production in value*

at least
20%
by 2030

10% in 2020

3. Businesses

→ **75% of enterprises use cloud computing, big data and artificial intelligence**

75%
by 2030

26%
in 2020

cloud computing

14%
in 2020

big data

25%
in 2020

artificial intelligence
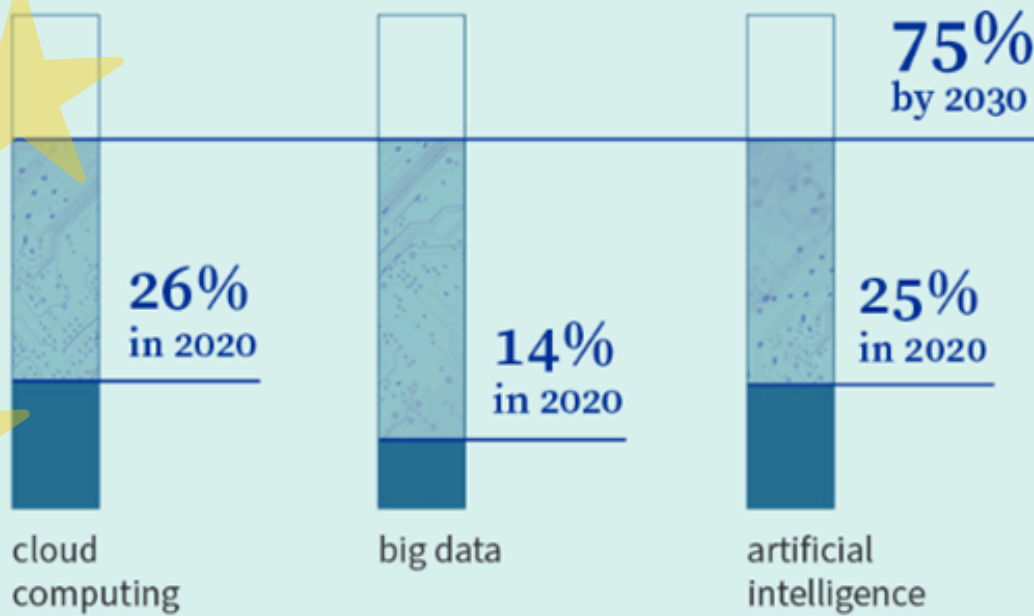
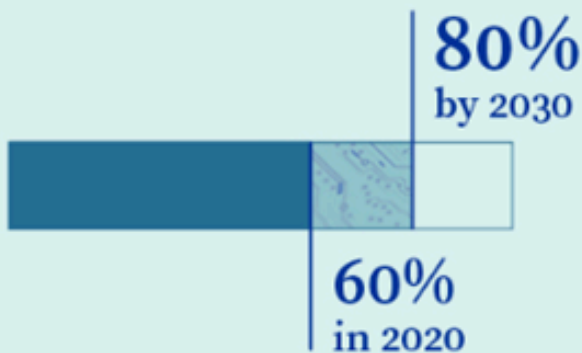→ **90% of SME* reach at least a basic level of digital intensity** (= use a minimum of four particular technologies)

90%
in 2030

60%
in 2020
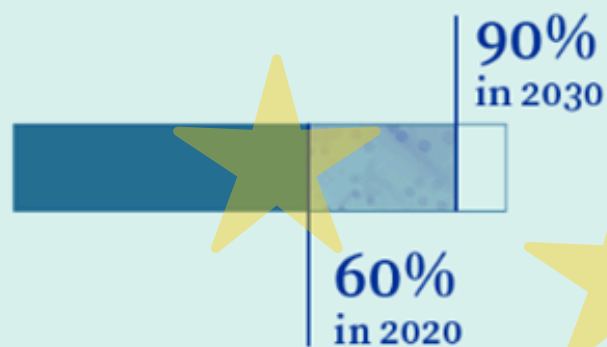
SMEs in the EU account for 99% of all businesses

4. Public services

→ *everybody has access to all key public services online*

citizens

100%
by 2030

75%
in 2020

businesses

100%
by 2030

84%
in 2020
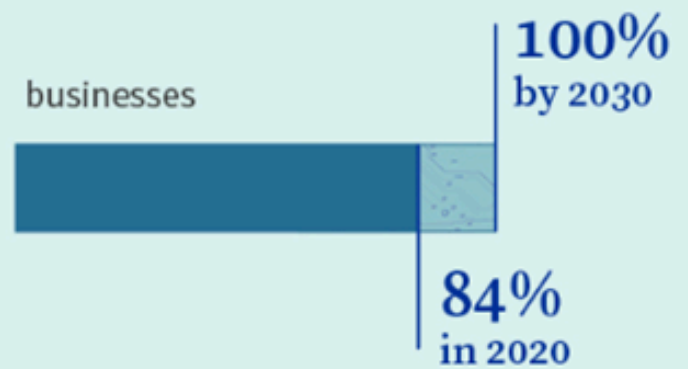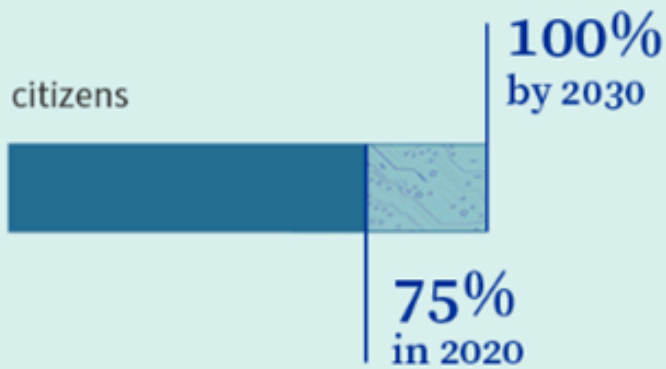
→ *80% of EU citizens use digital ID*

80%
by 2030

60%
in 2020

✚ **all EU citizens** have access to their medical records

How it will work in practice

To reach these common objectives, the member states will work together, assessing progress towards the agreed targets and taking measures where necessary.

the EU and member states establish **roadmaps at EU and national level** to achieve the targets

→

the Commission presents an **annual report** on progress and recommendations

→

the EU countries and the Commission team up to work out the best way to **address performance gaps** and ensure progress

→

the member states **adjust their national roadmaps** to reflect the recommended actions

The EU countries and the Commission may, at any stage, establish **joint commitments** or **multi-country projects** to help achieve the targets.